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**Guidelines for the selection of
quality management system
consultants and use of their
services**

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Reference number : JIS Q 10019 : 2005 (E)

Foreword

This translation has been made based on the original Japanese Industrial Standard established by the Minister of Economy, Trade and Industry through deliberations at the Japanese Industrial Standards Committee in accordance with the Industrial Standardization Law.

This Standard has been made based on **ISO 10019:2005** *Guidelines for the selection of quality management system consultants and use of their services* for the purpose of making it easier to compare this Standard with International Standard; to prepare Japanese Industrial Standard conforming with International Standard; and to propose a draft of an International Standard which is based on Japanese Industrial Standard.

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In the event of any doubts arising as to the contents,
the original JIS is to be the final authority.

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Guidelines for the selection of quality management system consultants and use of their services

Introduction This Japanese Industrial Standard has been prepared based on the first edition of **ISO 10019** *Guidelines for the selection of quality management system consultants and use of their services* published in 2005 without modifying the technical contents.

The portions underlined with dots are the matters not stated in the original International Standard.

In the realization of a quality management system, some organizations choose to rely on their own personnel but some use the services of external consultants. The selection of a consultant by an organization is important for ensuring that the resulting quality management system is capable of meeting the organization's planned objectives in the most efficient and effective manner. Even when using the services of a quality management system consultant, the involvement and commitment of the organization's top management are key factors for a quality management system realization.

This Standard aims to provide guidance on the factors to be taken into consideration when selecting a quality management system consultant. It can be used by organizations in the selection of a quality management system consultant who is able to meet their specific needs, expectations and objectives in the realization of quality management system. It can additionally be used by

- a) quality management system consultants as guidelines to quality management system consulting, and
- b) consulting organizations for the selection of quality management system consultants.

1. Scope This Standard provides guidance for the selection of quality management system consultants and the use of their services.

It is intended to assist organizations when selecting a quality management system consultant. It gives guidance on the process for evaluating the competence of a quality management system consultant and provides confidence that the organization's needs and expectations for the consultant's services will be met.

NOTES 1 This Standard is not intended to be used for certification purposes.

2 This Standard addresses the realization of a quality management system but, at the same time, could be used with appropriate adaptation for the realization of any other management systems.

3 The International Standard corresponding to this Standard is as follows.

In addition, symbols which denote the degree of correspondence in the contents between the relevant International Standard and **JIS** are **IDT** (identical), **MOD** (modified), and **NEQ** (not equivalent) according to